**DesignTex** 

## Issue Resolution Wallcovering

Date	Date of installation
	Have the instructions been read?
Project Information	Yes No
	Permanent lighting installed?
Sales representative	Yes No
	What type of lighting?
Has the sales rep visited or plan to visit the site?	
Yes No	Primer/sealer used (brand and model)?
Customer name	
	Adhesive used (brand and model)?
Customer contact	
	Paste wall or material?
Customer email	
	Is a pasting machine being used?
Customer phone number	Yes No
	Installation Method:
Project name	Reversed or Straight
	Overlapped and double cut or Table trimmed and butt seamed
Project location	Are the rolls being installed in sequential order?
	Yes No
Brief description of issue	Was the water changed frequently and a clean sponge used?
	Yes No
	How have they attempted to solve the issue?
	Thow have they attempted to solve the issue?
	Photos attached?
Due donat (Cita Information	Yes No
Product/Site Information	Is a sample available? (i.e. roll or 3 drops)
Draduct name (include cales)	
Product name (include color)	Yes No
Donalis de authoria acciona d'in alcodo and a	
Product pattern number (include color)	
Orderna	Cleaning Protocol
Order no.	Classical
landa a	Cleaner(s)
Invoice no.	MCDCid-d0
Date of order	MSDS provided?
	Yes No
No. of control like the state of the Port of	How often is cleaner(s) used?
Name of company that placed the order with Designtex	De the contract O
Tong Contable to C	Do they rinse?
Type of installation (i.e. office, hospital)	Yes No
The Proof of the P	
Location of wallcovering (i.e. waiting room, emergency room)	
	Form continues

© 2020 Designtex 800.221.1540 Updated 05.26.20 Page 1 of 2 designtex.com

Issue Resolution **DESIGNTEX**Wallcovering

## **Disinfection Protocol**

Disinfectant(s)

MSDS provided?
Yes No
How often is disinfectant(s) used?

Do they rinse?
Yes No
Additional comments

© 2020 Designtex 800.221.1540 Updated 05.26.20 Page 2 of 2